



Risk management services built around your organisation

**Construction
& Property
Management**

We are focused on providing simple, creative, yet effective solutions to health and safety that have an impact in the workplace

Helping clients to inspire a safer environment and reduce risks to all



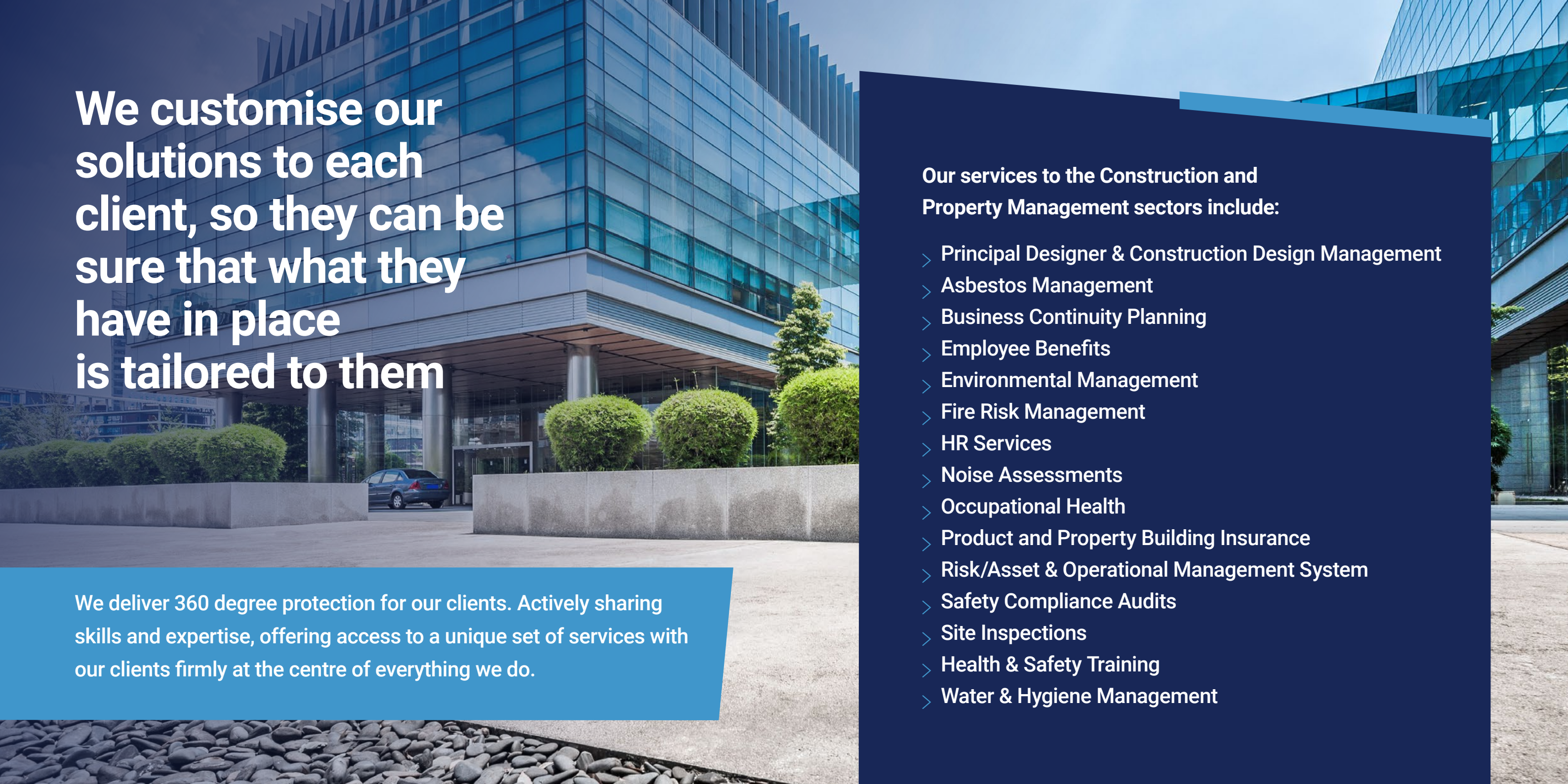
Our Risk Management offer a suite of health and safety solutions to support the construction and property management sectors.

We provide a practical and friendly approach to help our clients meet and comply with their statutory duties and obligations.

Our services include health & safety reviews to support compliance, and where necessary, we provide gap analysis to promote continuous improvement. Additional support is provided for accident and incident investigations, competent person service, health and safety reviews / audits, helpline, risk assessments and safe systems of work.

We also carry out site inspections, provide safety policies, training (face to face, virtual or eLearning) and xCenta, our proprietary online risk management system.

With a powerful combination of knowledge and experience, rigorous processes and technologically advanced systems PIB Risk Management are well-versed at delivering successful solutions within the Construction Industry.



We customise our solutions to each client, so they can be sure that what they have in place is tailored to them

We deliver 360 degree protection for our clients. Actively sharing skills and expertise, offering access to a unique set of services with our clients firmly at the centre of everything we do.

Our services to the Construction and Property Management sectors include:

- › Principal Designer & Construction Design Management
- › Asbestos Management
- › Business Continuity Planning
- › Employee Benefits
- › Environmental Management
- › Fire Risk Management
- › HR Services
- › Noise Assessments
- › Occupational Health
- › Product and Property Building Insurance
- › Risk/Asset & Operational Management System
- › Safety Compliance Audits
- › Site Inspections
- › Health & Safety Training
- › Water & Hygiene Management

The protection of our clients and their employees is of paramount importance to us

At the heart of our service offering lies three core services: Principal Designer, Construction Design Management, including site inspections/audits and training, to help provide a sound foundation for your building project or property management business that fully complies with current legislative requirements.

Core Services

Construction Design Management (CDM)

Principal Designer duties

The CDM Regulations require the appointment of a Principal Designer where there is more than one contractor appointed. As Principal Designer we provide a critical role co-ordinating health and safety matters from the pre-construction stage through to handover of the health and safety file.

As Principal Designer we will ensure significant and foreseeable risks are managed and that the principles of prevention are considered by the design team, providing practical and proportionate advice and relevant information to other duty holders.

CDM advisor

CDM 2015 regulations require the client to be accountable for the impact their decision and approach has on the health, safety and welfare of the project.

To ensure health & safety remains relevant throughout the life of the project, new and enhanced duties now require clients to maintain and review arrangements, assess the progress of the project and determine whether health and safety standards are being met.

To help you fulfil these legal duties, we have developed a range of services to help you remain compliant - please find further details on the following page.

Site Inspections / Audits

Our advisory service meets the needs of construction businesses, who require assessment of their activities and a review of the effectiveness of existing health and safety management on site. Using a 'snapshot in time', our Risk Management team will carry out a review, monitoring performance and assessing safety management systems, then propose a prioritised action plan, with recommendations to help your business move forward.

Completely flexible, with no prescribed delivery time frame, this service can focus on any health and safety topic, depending on your business objectives. As required, we can assess construction sites and activities, current policies & procedures and the effectiveness of your current safety management system, as well as monitoring contractor performance, giving an overview of any areas that don't comply with legal requirements. We'll also carry out an in-depth analysis of specific areas of risk and your training needs, recommending an action plan that prioritises next steps.

Training

The law requires employers to provide whatever information, instruction and training is needed to ensure the health and safety of employees, and, through our specialist training division, we are here to support you in complying. All our tutors combine professional qualifications with real life experience and, where possible, we match their expertise with your specific industry sector.

Our innovative and extensive training packages cover a wide range of health and safety issues and can easily be tailored to meet individual client requirements. As well as bespoke training, we also provide courses in Fire Safety Awareness, IOSH Managing Safety, IOSH Working Safely, Site Manager's Safety Training Scheme (SMSTS), Health & Safety CSCS Awareness, CDM Awareness, Asbestos Awareness, Working At Height and Workplace Risk Assessment.



Management services to enable you to comply with statutory obligations

As part of our commitment to provide a 'one stop shop' that helps you meet your statutory obligations, we've teamed up with specialist companies with the capability to provide a full management package in the fields of water & hygiene, asbestos, fire risk and the environment.

Management Services



Water & Hygiene Management

We've linked up with an experienced and specialist water hygiene company to provide a complete Legionella control and management package suitable for all business and industries. Based on findings, we will compile a safety compliance audit and action plan that will identify improvements to your current procedures.

The aim of any Legionella risk assessment should be to assess and record the extent, condition, design and management of all water systems in a building. We can help you with this obligation, calling on water and hygiene specialists to provide:

- Bespoke chemical treatment packages
- Temperature monitoring
- Report on any remedial actions required

Asbestos Management

Those who manage non-domestic premises, including industrial, commercial or public buildings such as factories, warehouses, offices, shops, hospitals and schools, and the common areas of purpose-built flats or houses converted into flats, are responsible for protecting employees and visitors from the risks to ill health that exposure to asbestos causes.

Managing asbestos within your building, and the risks involved, can be a complex undertaking, requiring specialist support. We work in partnership with an experienced asbestos management company, to ensure you comply with Regulation 4 of the Control of Asbestos Regulations 2006 via a three-step programme:

1. Identify if your premises contain asbestos and, if so, its location and condition
2. Assess the risk
3. Make a plan to manage the risk

Fire Risk Management

The Fire Safety law requires all workplaces (aside from some specific exclusions), non-domestic premises and common areas of flats to carry out a 'suitable and sufficient' fire risk assessment to prevent fires and reduce risk. It's the legal duty of the employer or person who controls the premises to ensure a 'competent person' carries out the fire risk assessment and that it is recorded, ensuring the safety of everyone who uses the premises and in the immediate vicinity.

To support compliance with The Regulatory Reform (Fire Safety) Order 2005, our fire risk management service will carry out a thorough assessment of your building and compile a full report, looking at such areas as: sources of ignition, sources of fuel, detection and warning systems, people at risk, means of escape, emergency planning and training, structural features and the spread of fire, fire fighting equipment and the safety of fire fighters.

Environmental Management

We offer a range of environmental services to ensure your business exceeds its environmental responsibilities, including advice on the impact your business activities have on the environment. The Site Waste Management Plans Regulations 2008 require any construction project on a single site with an estimated cost greater than £300,000 to prepare a site waste management plan (SWMP) before work begins.

As required, we will establish your status against current standards and offer suggestions to address your organisation's environmental responsibilities, helping you comply with relevant legislation. Our services include benchmarking environmental performance; legislative and compliance audits; environmental review; waste management audits; and process/operational analysis.

Services to support the optimum performance of your organisation

We offer a range of services to optimise your business performance including Business Continuity Planning, Employee Benefits, Occupational Health and HR Services.

Business Optimisation

Business Continuity Planning

Every business can experience a serious incident that prevents it from continuing normal operations. Whatever the size of your organisation, the ability to respond quickly and decisively can make all the difference between success and failure in returning to business as usual - and having a simple and effective plan that has been rigorously tested to ensure it works will significantly help in the recovery.

Whether you're looking to review your major incident plan or develop a plan from scratch, we can work with you to establish a robust disaster recovery plan.

Occupational Health

We offer a range of occupational health services to meet the specific needs of your business, helping to reduce sickness absence, prevent and remove health risks in the workplace; provide screening and surveillance when early stages of ill health arise; provide independent diagnosis, prognosis and advice on staff unable to work due to health problems; and lifestyle and wellbeing services to increase productivity and staff retention.

Employee Benefits

There is a direct link between company performance and employee engagement. Engaged employees have a positive effect on profit, productivity, employee turnover and absenteeism - and having benefits that are appreciated and understood is a key part of any employee engagement strategy.

From complex strategy to benefits broking and intermediary services, we work with PIB Employee Benefits to offer a range of support for organisations of all sizes and across all industries, in the UK and internationally.

HR Services

Employment law is a complex and ever-changing area of legislation, with omissions and mistakes often proving costly. Via HR Solutions, the HR arm of PIB Risk Management, we can provide insurance backed specialist HR support, helping you to plan ahead, maintain legal compliance and work through your HR challenges, ensuring you manage your employment law obligations.

Covering the finer points of your business

Controlling risk and maintaining safety in the workplace is a priority for any business, particularly in the property and construction sector, where risks can be complex and unforeseen. Our safety compliance audits are geared to helping you maintain the highest levels of health and safety, and noise assessments offer a pragmatic approach noise control.

Safety Compliance

Safety Compliance Audits

We can carry out a safety compliance audit within your company, with the overall aim of achieving continuous improvement in your performance.

We often start with an audit of your current practices and the effectiveness of your current systems, reviewing such aspects as: Health & Safety policy; risk assessments; safe work procedures, management systems; induction training; first aid, environmental; COSHH; contractor management, and statutory inspections.

Noise Assessments

As part of our commitment to provide a 'one-stop shop' that helps clients meet their statutory obligations, we've teamed up with a leading independent acoustic consultancy that operates across the UK, providing practical solutions in acoustics, noise and vibration through a pragmatic and flexible approach.

This enables us to offer a wide range of Noise Assessment services, including: architectural acoustics; sound insulation testing; environmental noise surveying; building services noise; vibration assessments; environmental impact assessment, noise at work; and construction noise & vibration and licensing.

Asset and operational risk management system

Operated by xCenta, powered by our Risk Management team



xCenta, our online risk management portal, places the knowledge and experience of our Health and Safety and HR consultants at your fingertips, guiding you through building a comprehensive and effective safety management system.

The system is designed to remove the headaches often associated with managing health and safety by providing visibility and access to tools, templates, training and guidance as well as acting as the central store for everything required to manage safety within your organisation.

With xCenta you can:

- Understand and assess your current risk management position
- Access a wide range of support, guidance and templates to aid in managing risk
- Manage your internal documentation, setting review dates and auto-reminders
- Communicate documentation to employees to help track read and acceptance rates
- Access a wide catalogue of eLearning courses to use within your business
- Record incidents and accidents and manage their investigations
- Manage and track your equipment and set maintenance reminders
- Create your own audits, initiate actions to address issues and track resolution
- Track the history of everything done on xCenta to demonstrate your compliance

ESG

Our approach to environmental, social and governance (ESG) sets out how we aim to always do the right thing.

Environmental

PIB is on a journey to carbon neutrality. We are committed to making a positive difference in the communities that we operate in, and continually identifying ways to manage the impact of our business activities on the environment in a responsible way. Our goal is to achieve net zero status by 2035.

Social

PIB is committed to making a positive difference in the communities in which we operate.

Our colleagues are tasked to consider how their skills or talents could be used in their local communities and we support colleagues volunteering or fundraising for charitable and community causes.

In addition, the our Community Trust was set up at the end of 2020 to share a proportion of our revenue with worthy causes. Our colleagues are asked to nominate causes and their own fundraising efforts are also boosted by the trust.

Governance

Governance at PIB is defined as the structure, processes, and 'tone' for the way our organisation is led, directed and overseen.

The Group Board is responsible for setting 'tone from the top'. It is committed to ensuring PIB operates within a strong moral compass and we truly live up to always Doing the Right Thing as set out in our Code of Conduct and our policies.

Key contact information



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PART OF \ pib Group

With you all the way

pib-riskmanagement.co.uk

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